

## NORTH YORKSHIRE COUNTY COUNCIL

## CARE AND INDEPENDENCE OVERVIEW AND SCRUTINY COMMITTEE

4 November 2010

## Stroke Awareness and Recognition

**1.0 Purpose of Report**

- 1.1 This report invites the Committee to discuss the draft report from the Member task group on Stroke Awareness, Prevention and Recognition

**2.0 Introduction**

- 2.1 The draft report is attached as Enclosure 1. The bulk of the work has been undertaken by a Member task group led by County Councillor Tony Hall, working with:

Scrutiny of Health Committee:

- ❖ County Councillor Shelagh Marshall
- ❖ Richmondshire District Councillor Rob Johnson

Care & Independence Overview & Scrutiny Committee:

- ❖ County Councillor Brian Marshall
- ❖ County Councillor Peter Popple
- ❖ County Councillor John Fox

**3.0 Aim of the Project**

- 3.1 The aim of this project is to contribute to work being undertaken by the NHS locally to develop improved stroke services against the National Stroke Strategy published in 2007. The recommendations below were agreed at the Scrutiny of Health Committee meeting on 25 October.

**4.0 Recommendations**

- 4.1 Committee considers the task group's draft report and:
- a. suggests any amendments;
  - b. agrees that the final version should be circulated to NHS North Yorkshire and York and the three cardiovascular networks in the County; and
  - c. invites NHS NY&Y to respond formally indicating how the report will be used to inform work on Stroke pathways across the County.

**HUGH WILLIAMSON,**  
**Head of Scrutiny & Corporate Performance**

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25 October 2010

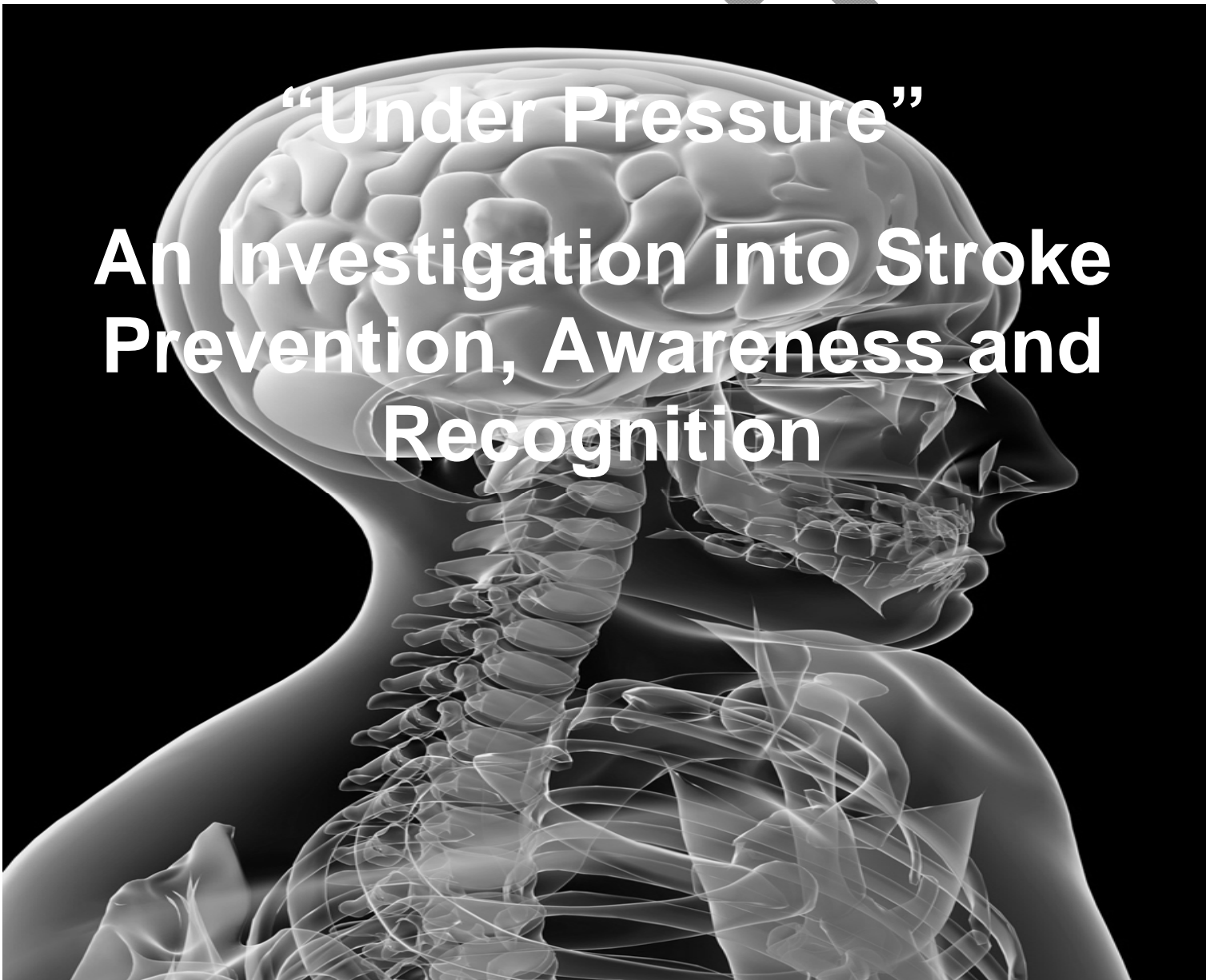
**Background Documents: None**

**North Yorkshire County Council**

**Scrutiny of Health Committee and Care and  
Independence Overview and Scrutiny  
Committee**

**“Under Pressure”**

**An Investigation into Stroke  
Prevention, Awareness and  
Recognition**



**October 2010**

DRAFT

**“Under Pressure”**

.....Pressure pushing down on me  
Pressing down on you no man ask for  
Under pressure that brings a building down  
Splits a family in two  
Puts people on streets.....

.....It's the terror of knowing  
What the world is about  
Watching some good friends  
Screaming 'Let me out'  
Pray tomorrow gets me higher.....

Can't we give ourselves one more chance?

***Queen / David Bowie (1981)***

## Chairman's Foreword

I am pleased to present the task group's report on Stroke Awareness and Recognition.

In 2007 the Department of Health published its National Stroke Strategy. In 2009 as part of its involvement in the Hambleton and Richmondshire Strategic review the Scrutiny of Health Committee became aware of work taking place in North Yorkshire to develop stroke services using the National Strategy as a template. Whilst very much from a layman's perspective the objective of this investigation is to contribute to that work.

The work has taken us along a steep learning curve but we now understand the importance of healthy lifestyles and the problems created by high blood pressure. We now understand that a stroke occurs when blood supply to part of the brain is cut off and is in fact a "brain attack", the different types of stroke and terms such as atrial fibrillation and transient ischaemic attacks. Whilst there are things that we cannot change which make us susceptible to strokes such as age, gender, or family history there is much we can do to reduce the risk particularly around lifestyles. I really must thank the Stroke Association for their assistance throughout the project in terms of providing background information, training and facilitating our visits to stroke survivors in their own homes. Special thanks must go to the stroke survivors for allowing us to do this.

We have also met with a wide range of colleagues in the NHS to gain an understanding of what is happening locally to improve stroke pathways.

Key to our work and upon which the bulk of our conclusions are based have been the survey conducted through the County Council's citizens panel, analysis of Quality and Outcomes Framework for stroke and meetings with stroke survivors and their carers. As elected members we are very much laymen but we have tried to maintain an evidence based approach to our work.

Making sure that information and advice is available to the public on the importance of healthy lifestyles and what to do if a stroke occurs are key elements of the National Strategy and should also be local priorities. I hope that our report provides further impetus and stimulates debate on what can be done to increase stroke awareness and recognition and for this to be a key part of work to improve stroke pathways – a care pathway which does not start with blue lights and sirens but rather in the care we take in our everyday lives.

We have also found that once people are "in the system", perhaps due to a long term condition, factors which put them at risk of having a stroke such as high blood pressure or high cholesterol will be monitored regularly and they will be receiving appropriate medication. But these conditions are undetectable so society at large needs to be much more proactive in identifying people with this condition - that includes a concerted effort from individuals themselves, GPs and employers.

I firmly believe that by doing more of this type of investigation we can help to promote healthy lifestyles and reduce the need for people to be admitted to hospital. I'm sure we would all agree that no one actually likes going into hospital, NHS budgets are getting tighter and somehow we need to find funds to make sure we do not miss out on the fantastic developments in modern healthcare.

Whilst the primary objective is to influence commissioners I also feel that this type of project helps members to build up new networks and ensure that individual service users have a voice.

I hope readers of this report will greet its conclusions in the spirit they are intended and agree that the report itself will help to get people thinking about healthy lifestyles, controlling their blood pressure and knowing what to do in an emergency. Our conclusions around the need for healthy lifestyles are just as relevant to coronary heart disease and cancer so I am all the more confident our report can make a difference to people's health.

So my final message is:

- ❖ **Eat healthily**
- ❖ **Reduce alcohol consumption**
- ❖ **Exercise regularly**
- ❖ **Stop Smoking**

County Councillor Tony Hall  
Task Group Chairman

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WHEN  
STROKE STRIKES,  
ACT **F.A.S.T.**



**FACE.**

HAS THEIR FACE  
FALLEN ON ONE SIDE?  
CAN THEY SMILE?



**ARMS.**

CAN THEY RAISE  
BOTH ARMS AND  
KEEP THEM THERE?



**SPEECH.**

IS THEIR  
SPEECH  
SLURRED?



**TIME.**

TIME  
TO  
CALL **999**  
IF YOU SEE ANY SINGLE  
ONE OF THESE SIGNS

[nhs.uk/actfast](http://nhs.uk/actfast)



## Section 1: Introduction

### 1.0 Context

#### *National Stroke Strategy*

- 1.1 A National Stroke Strategy was published in 2007 and provides much of the national context to this investigation. The Strategy contains four chapters each of which sets out a range of quality markers of good practice. The scope of this investigation matches issues covered in Chapter 1 – *Everyone’s challenge: raising awareness and informing and involving*. The quality markers under this theme and which have guided work the task group’s work are:

#### Quality Marker 1: Awareness raising

- Members of the public and health and care staff are able to recognise and identify the main symptoms of stroke and know it needs to be treated as an emergency.

#### Quality Marker 2: Managing risk

- Those at risk of stroke and those who have had a stroke are assessed for and given information about risk factors and lifestyle management issues (exercise, smoking, diet, weight and alcohol), and are advised and supported in possible strategies to modify their lifestyle and risk factors.
- Risk factors, including hypertension, obesity, high cholesterol, atrial fibrillation (irregular heartbeats) and diabetes, are managed according to clinical guidelines, and appropriate action is taken to reduce overall vascular risk.

#### Quality Marker 3: Information, advice and support

- People who have had a stroke, and their relatives and carers, have access to practical advice, emotional support, advocacy and information throughout the care pathway and lifelong.

#### Quality Marker 4: Involving individuals in developing services

- People who have had a stroke and their carers are meaningfully involved in the planning, development, delivery and monitoring of services. People are regularly informed about how their views have influenced services.

#### *National Face-Arm-Speech Test (FAST) Campaign*

- 1.2 The hard hitting Act F.A.S.T. campaign launched in February 2009 which depicts a fire raging inside someone’s head has had a big impact on improving stroke awareness and recognition and to encourage people to call 999 as soon as possible.

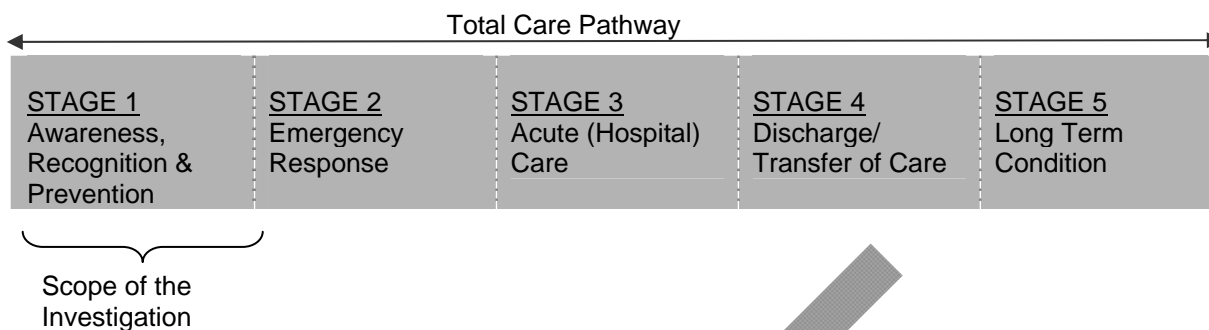
- 1.3 FAST uses three simple checks can help us recognise whether someone has had a stroke or TIA:
- F Facial weakness: Can the person smile? Has their mouth or an eye drooped?**
  - A Arm weakness: Can the person raise both arms?**
  - S Speech problems: Can the person speak clearly and understand what you say?**
  - T Time to call 999 immediately if you see one of thee symptoms.**
- 1.4 This approach is used by paramedics to diagnose stroke prior to a person being admitted to hospital. By diagnosing the possibility of stroke before reaching hospital, it is possible for appropriate referral to a stroke unit to be made as quickly as possible.
- 1.5 If the person has failed any one of these tests, a 999 call is essential. Stroke is a medical emergency and by calling 999 people reach hospital quickly and receive the early treatment they need.

## 2.0 Scope and Objectives of the Review

2.1 As part of the Scrutiny of Health Committee's (SoHC's) involvement in the Strategic Review in the Hambleton and Richmondshire area during 2009 it was brought to Members' attention that NHS North Yorkshire and York (NHS NY&Y) was working on a local Stroke Strategy\*. Hearing of this and being aware of the National FAST campaign in the media the Scrutiny of Health Committee and the Care and Independence Overview and Scrutiny Committee agreed to set up a joint task group to examine stroke awareness and recognition with a view complementing this emerging local Strategy.

\*It is acknowledged however that during the course of the Committee's work events have moved on somewhat and the NHS is taking a slightly different route in developing stroke services. NHS Yorkshire and the Humber SHA, working with the three cardiovascular networks covering North Yorkshire; using the National Strategy as a template, is leading a process under which commissioners are 'signing up' to a Quality Assurance Framework for Stroke. As part of this process commissioners are required to produce local action plans.

2.2 The intention of this report is provide to a health check from a layman's perspective of what is happening in North Yorkshire to ensure that members of the public and health and social care staff are aware of strokes and are able to recognise the symptoms when a stroke or TIA occurs. In terms of a care pathway the project has only focused primarily on the first stage:



2.3 Under Stage 1 the review has explored:

- ❖ Public understanding & knowledge of stroke
- ❖ Understanding impact of lifestyle
- ❖ The public being able to recognise the symptoms and knowing what to do in an emergency
- ❖ How people who are at risk of having a stroke are identified.

Under stage 2 of the pathway above the review has explored:

- ❖ How ambulance crews and hospital staff recognise they are dealing with a stroke situation.

2.4 It is also hoped that the very process of undertaking this project - by speaking to people about stroke and the publishing this report, will promote stroke awareness - thus serving a useful purpose in its own right and quite apart from any conclusions which report reaches.

### 3.0 Methodology

#### *Task Group*

3.1 Whilst the whole of the SoHC was involved in the launch of this project and in some of the early engagement with representatives from the Stroke Association the bulk of the research and consultation has been undertaken by a task group of Members drawn from the SoHC and the Care and Independence Overview who have examined stroke awareness and recognition. The group comprised:

Scrutiny of Health Committee:

- ❖ County Cllr Shelagh Marshall
- ❖ Richmondshire District Councillor Rob Johnson

Care and Independence Overview and Scrutiny Committee:

- ❖ County Cllr Tony Hall
- ❖ County Cllr Peter Popple
- ❖ County Cllr Brian Marshall
- ❖ County Cllr John Fox

(It should be noted that ex-County Councillor David Heather also represented the Scrutiny of Health Committee on the task group until the local elections in May 2009.)

#### *Fact Finding – Information Gathering*

- 3.2 A wide range of organisations and groups have contributed to the investigation by helping the Task Group scope its work and to provide relevant background information.

#### *Primary Consultation*

- 3.3 The County Council's citizens panel was used to canvass the views and responses of members of the public to a range of questions. The base data from the panel is shown in Appendix 1.
- 3.4 Task group members also accompanied case workers from the Stroke Association to visit a small number of stroke survivors and their carers in their own homes to explore a range of issues, including if they felt there were things they know now that they wish they had known earlier on how to avoid a stroke or what to do if one stroke occurs.

#### *Desk Research*

- 3.5 The main documents which have informed this investigation are:
- ❖ Position statement from NHS NY&Y – shown in Appendix 2.
  - ❖ North Yorkshire Joint Strategic Needs Assessment
  - ❖ Reference to national initiatives and policy guidance, such as Department of Health National Stroke Strategy 2007, National Audit Office Report 2005
  - ❖ National Carers Strategy
  - ❖ NICE Public Health Guidance - Behaviour change
  - ❖ Royal College of Physicians National clinical guideline for stroke, 3<sup>rd</sup> edition, July 2008
  - ❖ "Our Health, Our Care, Our Say"

## **Section 2: Background – Facts about Stroke and Blood Pressure**

### 4.0 What is a Stroke?

- 4.1 A stroke is a brain attack and occurs when blood supply to the brain is cut off.
- 4.2 The most common type of stroke (over 80% of cases) is caused by a blockage. This is called an ischaemic stroke, which happens when a clot blocks an artery that carries blood to the brain.

- 4.3 The second type of stroke (up to 20% of cases) is caused by a bleed, when a blood vessel bursts, causing bleeding (haemorrhage) into the brain. This is called a haemorrhagic stroke.
- 4.4 Every year, an estimated 150,000 people in the UK have a stroke. Most people affected are over 65, but anyone can have a stroke, including children and even babies. Around 1000 people under 30 have a stroke each year.
- 4.5 A stroke is the third most common cause of death in the UK. It is also the single most common cause of severe disability. More than 250,000 people in the UK live with disabilities caused by a stroke.

## 5.0 Recognising the Symptoms

5.1 A stroke has an immediate effect on how both the body and mind work. Typical symptoms include:

- ❖ Numbness, weakness or paralysis on one side of the body;
- ❖ Slurred speech or difficulty finding words or understanding speech
- ❖ blurred vision or loss of sight; and
- ❖ confusion or unsteadiness.

## 6.0 Transient Ischaemic Attack (mini-stroke)

6.1 A transient ischaemic attack (TIA), often called a mini-stroke, happens when the brain's blood supply is interrupted for a very brief time.

6.2 The symptoms are very similar to a stroke (such as weakness on one side of the body, loss of sight and slurred speech) but they are temporary - lasting a few minutes or hours, and then disappearing completely within 24 hours.

6.3 In a TIA, the affected part of the brain is without oxygen for just a few minutes. A TIA is a sign that part of the brain is not getting enough blood and that there is a risk of a more serious stroke in the future. TIAs should not be ignored and people who suspect they have had one should seek medical help as soon as they can.

## 7.0 Risk Factors and Susceptibility to Stroke

7.1 High blood pressure (hypertension) is the most common cause of stroke.

7.2 A stroke can happen with no obvious cause to people of any age - but there are factors known to increase the likelihood of it happening. Some of these factors are things that can't be changed. Other risks may be reduced by lifestyle changes or medication.

### 7.3 What cannot be changed?

#### *Sex*

In people aged under 75, more men have strokes than women.

#### *Age*

Strokes are more common in people over 55, and the risk continues to rise with age. Arteries harden and become 'furred up' by a build-up of cholesterol and other debris (atherosclerosis) over many years.

#### *Family history*

Having a close relative who has had a stroke increases the risk, possibly because conditions such as high blood pressure and diabetes tend to run in families.

#### *Ethnic background*

People from Asian, African and African–Caribbean communities are at greater risk of having a stroke. Medical conditions like diabetes and high blood pressure are also more common in people from these communities.

### 7.4 What we can do to help ourselves to control our blood pressure:

#### *Diet*

A diet high in fatty foods contributes towards the build up of cholesterol in the blood and the arteries to narrow. Too much salt can lead to high blood pressure. Being very overweight (obese) puts extra strain on the heart.

#### *Reduce alcohol consumption*

Regular heavy drinking raises blood pressure. Binge drinking (drinking a lot of alcohol in a short time) can cause a blood vessel in the brain to burst.

#### *Exercise*

An inactive lifestyle can contribute to furring of the arteries. Regular exercise helps keep the heart and bloodstream healthy.

#### *Stop Smoking*

Smoking causes higher blood pressure and makes the blood thicker. The chemicals in tobacco smoke are absorbed into the body, damaging blood vessel walls. Smoking doubles the risk of having a stroke.

7.5 National Stroke Strategy estimated that around 20,000 strokes a year nationally could be avoided through preventative work on high blood pressure, irregular heart beats, smoking cessation and wider use of statins.

### 8.0 Atrial Fibrillation

8.1 Atrial fibrillation is a heart condition in which the upper left side of the heart beats out

of rhythm with the other three chambers. It increases the risk of a blood clot forming inside the heart, which can travel to the brain and cause a TIA or stroke.

## 9.0 The Stroke Association

9.1 The Stroke Association is the only UK charity solely concerned with helping everyone affected by stroke. Its vision “is to have a world where there are fewer strokes and all those touched by stroke get the help they need”.

9.2 The Stroke Association is a UK-wide organisation with offices in Scotland, Wales, Northern Ireland and the nine English regions. Its contact details are:

Website [www.stroke.org.uk](http://www.stroke.org.uk)

Registered Office: The Stroke Association  
Stroke House  
240 City Road  
London  
EC1V 2PR

Email: [info@stroke.org.uk](mailto:info@stroke.org.uk)

Textphone: 020 7251 9096

Stroke Helpline: 0845 3033 100

## Section 3: Results of Investigation – What we have found

### 10.0 Citizens Panel Results

10.1 During April 2010 a questionnaire canvassing responses to a range of questions on stroke awareness and recognition was sent out. The summary below is based on 1,518 completed questionnaires.

10.2 Stroke Awareness:

- ❖ One fifth (20%) of all respondents either work for or have worked in the past for ‘the NHS or another organisation which provides healthcare’; 80% of respondents do not or have not worked for healthcare organisations.
- ❖ When asked about their personal experience in relation to strokes or Transient

Ischaemic Attacks (TIAs), 3% of all respondents said that they themselves have had a stroke or TIA, and half (50%) of respondents said that they 'know a family member or close friend who has had a stroke or TIA'. 46% of all respondents said 'I do not have any experience of stroke personally or through family or close friends', and 2% of respondents said 'I would prefer not to say'.

### 10.3 Preventing Strokes

- ❖ Respondents were asked to indicate which of a list of terms they think describes someone who is at increased risk of having a stroke. The most frequently mentioned term was 'high blood pressure' (94%), whilst more than four fifths of all respondents thought that 'smoker' (88%), 'family history of stroke' (84%), and 'overweight' (82%) were terms describing someone at increased risk.
- ❖ Three-quarters (74%) of all respondents thought that 'inactive' people are at increased risk of having a stroke, whilst around two-thirds said that 'high consumers of alcohol' (69%) and those with a 'poor diet' (63%) are at increased risk, and 54% felt that the 'elderly' are at increased risk. Only small minorities of respondents considered that 'males' (14%), 'females' (6%), people of 'working age' (5%), 'sporty' people (2%), and 'short-sighted' people (0%) are at increased risk of having a stroke.
- ❖ When asked who they would say has the main responsibility for ensuring a person's risk of having a stroke is minimised, the great majority (96%) of all respondents said it is the 'individuals themselves', whilst nearly two-thirds (63%) said that 'GPs' are among those having the main responsibility.
- ❖ Substantial minorities of respondents said that 'NHS Organisations' (38%), and 'family members, e.g. spouse' (37%) are among those having the main responsibility for minimising a person's risk of having a stroke, whilst a fifth (19%) referred to 'food producers and retailers', 8% to 'friends', and 7% to 'employers'.
- ❖ Respondents were asked about the effectiveness of five different possible measures for helping to prevent strokes. Each of the measures were thought to be 'very effective' or 'quite effective' by the large majority (84%+) of all respondents; with 'GPs identifying and advising people who may be at increased risk' (95% 'very/ fairly effective'), and 'targeting information at individuals at the highest risk' (90%) being regarded as the most effective options.
- ❖ A total of 86% of all respondents thought that 'information aimed at groups in the community who may be at higher risk' would be a 'very effective' or 'quite effective' measure in helping to prevent strokes; whilst slightly smaller majorities referred to 'helping people at high risk to get support, e.g. classes, activities' (84%); and to 'publicity campaigns telling the general public how to reduce their risk' (84%). The latter measure was the one which was felt to be 'not very



effective' or 'not at all effective' by the largest proportion of respondents - total of 15%.

#### 10.4 Stroke Symptoms

- ❖ Respondents were asked in an open-ended question to list three symptoms they would look for to tell them if someone was having a stroke. The principle responses related to difficulties with 'speech', particularly 'slurring' of words, (76% of all respondents), and to 'facial changes (e.g. drooping on one side/ person being unable to smile)' (70%). Nearly half (45%) of all respondents said that someone having a stroke would have difficulty moving their 'arms/ limbs' or 'hands (unable to grip)' (particularly holding arms above their head), whilst 13% of respondents mentioned the 'one-sided effects - paralysis/ loss of function' that may be observed.
- ❖ Four fifths (80%) of all respondents said that if they thought they were having a stroke, the first action they would take would be to 'call 999' (this is the 'correct' answer as provided to NWA by the Council). Fewer than one-in-ten (8%) of all respondents said that their first action would be to call their 'GP', whilst 4% said they would 'go to A&E', 3% that they would 'call NHS Direct', 3% would 'call family or a friend', and 1% would 'wait 1-2 hours'.
- ❖ The major group of all respondents said that if they thought they had had a stroke, but the effects had passed after an hour or two, then the first action they would take would be to call their GP (44%), (this is the 'correct' answer, provided by the Council). However, nearly a quarter (23%) of respondents said they would 'go to A & E', 14% said they would 'call 999', and 13% would 'call NHS Direct'. Small minorities of respondents said they would 'call family or a friend' (2%), 'look for advice on the Internet' (1%), 'wait another 1-2 hours' (1%), or take some 'other' action (1%).
- ❖ Respondents were asked in respect of six statements about strokes whether they think the statements are true or false; in each case the majority of all respondents gave the correct answer. The great majority of all respondents correctly think that 'a stroke can happen at any age' (95% 'true'); that 'emergency treatment reduces incidences of death and permanent disability' (95% 'true'); and that 'specialised care makes a difference to improvement after stroke' (95% 'true').
- ❖ Around three-quarters of all respondents correctly indicated that the statements 'recovery from stroke is a matter of luck' (74% 'false'), and 'disabilities caused by stroke are unlikely to respond to rehabilitation therapy' (79% 'false') are 'false', whilst 72% of respondents correctly indicated that the statement 'people who have had a stroke are more likely to have another stroke' is 'true'.

## 10.5 Information about Strokes

- ❖ Around three-quarters of all respondents said they would be 'very interested' or 'quite interested' in receiving information about 'what to do if seeing a stroke' (77% 'very/ fairly interested'), 'how to recognise symptoms of a stroke' (75%), 'steps you can take to reduce the risk of stroke' (72%), and 'effects of stroke and care available' (71%).
- ❖ Respondents were asked about effective means of communicating information about strokes. Of the eleven ways of communicating information listed on the questionnaire, the most effective were thought to be via 'GP/ Practice Nurse' (93% 'very/fairly effective') and 'TV adverts or news items' (89%). Three-quarters or more of all respondents felt that communicating information about strokes through 'people with stroke experience' (81%), 'leaflets at GP surgeries' (76%), and 'community health staff' (75%) would be 'very effective' or 'fairly effective', whilst around two-thirds referred to 'the NHS Direct website' (66%), 'leaflets at pharmacies' (64%), and 'local radio' (63%).
- ❖ Opinions were more divided as to whether the 'Internet (in general)' (57% 'very/ fairly effective'), 'local newspapers' (55%), and 'leaflets in public places' (54%) would be effective means for communicating information about strokes.
- ❖ Finally, respondents were asked to select the three methods for communicating information about strokes which would be most useful to them. The top three methods among all respondents were 'GP/ Practice Nurse' (62%), 'TV adverts or news items' (59%), and 'leaflets at GP Surgery' (38%).
- ❖ A fifth of respondents said that 'people with stroke experience' (21%), and the 'Internet' (19%) would be among their top three methods for communicating information about strokes, whilst one-in-six referred to 'local newspapers' (16%), 'leaflets in public places' (16%), and 'the NHS Direct website' (16%). Fewer respondents referred to 'leaflets in pharmacies' (12%), 'local radio' (12%), and 'community health staff' (8%).

## 10.6 Observations/Comments:

### Knowledge of what to do if a stroke occurs

- a. There is a good level of awareness of the symptoms to look for if it is suspected that someone is having a stroke.
- b. Whilst 80% of people know what to do (call 999) when a stroke is occurring this does mean that 20% would not automatically do this which is a significant figure.

### Knowledge of the impact of lifestyle

- c. There is a good level of awareness of the fact that regular exercise, a healthy

diet, not smoking and reducing alcohol consumption can significantly reduce our susceptibility to strokes.

- d. 96% of people thought that individuals themselves have the main responsibility for reducing a person's risk of having a stroke but also recognised was the importance of GPs in helping people to minimise those risks.

Knowledge and management of the risk factors

- e. High blood pressure is widely recognised as a factor which puts people at risk of having a stroke.

11.0 Quality and Outcomes Framework

11.1 The Quality and Outcomes Framework (QOF) is a voluntary annual reward and incentive programme for all GP surgeries in England, detailing practice achievement results. It gives an indication of the overall achievement of a surgery through a points system.

11.2 QOF contains four main components, known as domains. Each domain consists of a set of indicators, against which practices score points according to their level of achievement.

11.3 The three domains relevant to this investigation in terms of terms providing an indication of the extent to which people who are at risk of having a stroke are identified and monitored in primary care are:

- ❖ Atrial fibrillation
- ❖ Hypertension
- ❖ Stroke or Transient Ischaemic Attack

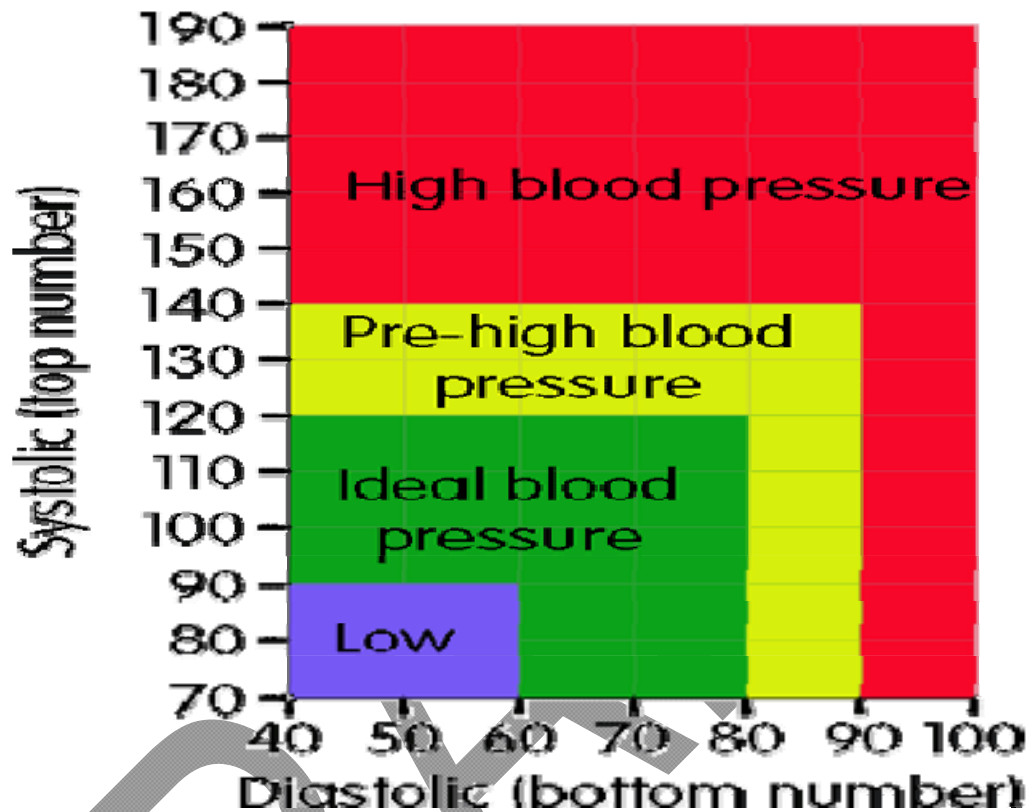
11.4 The results for GPs in the North Yorkshire are summarised in APPENDIX 2.

11.5 Observations/Comments:

Knowledge and management of the risk factors

- a. People who are already known to their GPs due to their long term condition such as diabetes, high blood pressure, obesity or who have a history of stroke and TIAs are monitored closely.
- b. The task group feels there could, however, be a significant number of people whilst being registered with a GP, for whom these conditions have not been detected.
- c. What about the people who are not registered with a GP?

## Blood pressure chart for adults



The first (or top) number is your systolic blood pressure. It is the highest level your blood pressure reaches when your heart beats.

The second (or bottom) number is your diastolic blood pressure. It is the lowest level your blood pressure reaches as your heart relaxes between beats.

So:

if your top number is 140 or more - then you may have high blood pressure, regardless of your bottom number.

- if your bottom number is 90 or more - then you may have high blood pressure, regardless your top number.
- if your top number is 90 or less - then you may have low blood pressure, regardless of your bottom number.

if your bottom number is 60 or less - then you may have low blood pressure, regardless of your top number.

## 12.0 Blood Pressure Association

12.1 The Blood Pressure Association is the UK charity dedicated to lowering the nation's blood pressure. Its vision is that everyone will know their blood pressure numbers, in the same way that we know our height or weight, and take steps to keep them healthy both now and in the future.

12.2 Know your Numbers! Week, the nation's largest annual blood pressure testing and awareness event takes place in the second week of September each year and provides free checks for around 250,000 adults across the UK. Since its launch in 2001, Know your Numbers! Week has ensured more than 1.5million people have had their blood pressure checked so that they know their blood pressure numbers in the same way as their height and weight. As part of the event hundreds of nationwide organisations sign up to provide free blood pressure tests and information at venues located throughout the community including pharmacies, workplaces, GP surgeries, hospitals, health clubs, leisure centres, shopping centres and supermarkets.

12.3 Know your Numbers! Week 2010 took place from 13 to 19 of September.

12.4 Observations/Comments:

### Knowledge and management of the risk factors

- a. Most people do not know their blood pressure and as mentioned in paragraph 11.5 above even though people may be registered with a GP, frequently, their high blood pressure only comes to light as a result of another problem.
- b. The task group supports, in principle, the Association's vision that we should all know our blood pressure in the same way we are aware of our height and weight.
- c. An annual activity in the local stroke strategy should be to publicise initiatives such as the Know your Numbers! Week and the list of venues where people can have their blood pressure taken.

## 13.0 Cholesterol and Statins

13.1 Cholesterol is a waxy substance that is produced naturally in our liver and other organs. We also absorb cholesterol from eating foods such as red meat, high fat cheese, butter, eggs and liver.

13.2 Our bodies need a certain amount of cholesterol to make cell membranes, insulate nerves and to produce hormones but too much cholesterol can build up fatty deposits in the walls of the arteries.

13.3 Statins reduce the amount of cholesterol that our cells make, forcing them to instead gather cholesterol from the blood stream, and thereby reducing our blood cholesterol level.

13.4 Observations/Comments:

*Knowledge and management of the risk factors*

- a. As with high blood pressure high levels of cholesterol can go undetected until there is a problem.

14.0 NHS Health Checks

14.1 NHS Health Checks are available to for people aged 40-74, who haven't already been diagnosed with high blood pressure, diabetes, chronic kidney disease, heart disease or have had a heart attack or stroke. The will be invited for a check once every five years and will go a long way to addressing undetected high levels of blood pressure and cholesterol discussed above.

14.2 At the check peoples' risk of heart disease, stroke, kidney disease and diabetes will be assessed, and they will be offered personalised advice and support to help lower that risk.

14.3 The introduction of NHS Health Check across England started in 2009. But full implementation of the programme will take some time and is not expected until 2012/13.

14.4 Observations/Comments:

*Knowledge and management of the risk factors*

- a. The roll out of health checks by 2012/13 across North Yorkshire should be a key element of plans to improve stroke pathways.

## Section 4: Making Prevention, Awareness and Recognition Key Parts of a Stroke Pathway

### 15.0 Suggested Priorities

15.1 The task group fully supports work that is taking place to improve stroke pathways across the County and in terms of the scope of this project, particularly, the approach of thinking more broadly than just services that are commissioned from the ambulance service and the acute trusts. This is consistent with the national strategy and covers the whole of the patient pathway, starting with the individual and it should acknowledge the importance of building up awareness of the risk factors and knowledge of what to do if a stroke occurs.

15.2 So we offer the following comments and thoughts on issues that need to be taken forward as part of work to improve stroke pathways locally:

#### Knowledge of the impact of lifestyle

- a) there should be a strong emphasis on public health and promotion of healthy lifestyle choices such as not smoking, eating healthily, controlling alcohol consumption and taking regular exercise;

#### Knowledge and management of the risk factors

- b) a proactive approach towards identifying people with high blood pressure, atrial fibrillation or high cholesterol is essential so that they can start to receive appropriate medication as soon as possible. The roll out of health checks and other screening initiatives should be an important aspect of work such work.
- c) initiatives such as the annual Know Your Numbers week sponsored the Blood Pressure Association should be publicised;
- d) the national 'FAST' campaign should continue to be highlighted through annual media releases and ensuring that literature is available in facilities such as GP surgeries, care and nursing homes, day centres across the county;

#### Knowledge of what to do if a stroke occurs

- e) training for care workers, GP receptionists, school nurses etc in how to recognise stroke symptoms and the importance of calling 999 should be provided;
- f) work should acknowledge and address the risk of TIAs being dismissed as a "funny turn" and emphasise the importance that people contact their GP/out of

hours doctor for possible referral for urgent medical assessment in a local stroke clinic or equivalent even if the symptoms pass very quickly, ie. possibly before a 999 call has been made.

**Final thought:**

***CAN WE REDUCE THE RISK OF HAVING A  
STROKE?***

***YES WE CAN.***

***IT'S ABOUT CHOICES AND CHANCES!***

**DRAFT**



**Citizens Panel – Base Data**

**Stroke Awareness**

As part of the implementation of the national stroke strategy in North Yorkshire we would like to find out how aware Panel members are on issues relating to strokes and Transient Ischaemic Attacks. (Note: A Transient Ischaemic Attack (TIA) is a transient stroke that lasts only a few minutes, and is sometimes referred to as a “mini stroke”). In the following questions where we refer to ‘stroke’ we mean ‘stroke or Transient Ischaemic Attack’.

**About You**

**Q23 Do you work for (or have worked for in the past) the NHS or another organisation which provides healthcare? (Please tick one box)**

Yes ..... 20% No ..... 80%

**Q24 What is your personal experience? (Please tick all that apply)**

I have had a stroke or Transient Ischaemic Attack (TIA) ..... 3%  
 I know a family member or close friend who has had a stroke or Transient Ischaemic Attack ..... 50%  
 I do not have any experience of stroke personally or through family or close friends..... 46%  
 I'd prefer not to say ..... 2%

**Preventing Strokes**

**Q25 Which of the following terms do you think describes someone who is at increased risk of having a stroke? (Please tick all that apply)**

High blood pressure ..... 94%	High consumer of alcohol ..... 69%
Smoker ..... 88%	Elderly ..... 54%
Inactive ..... 74%	Male ..... 14%
Poor diet ..... 63%	Working age ..... 5%
Female ..... 6%	Short-sighted ..... 0%
Sporty ..... 2%	Don't know ..... 1%
Overweight ..... 82%	None of these ..... 0%
Family history of stroke ..... 84%	

**Q26 Who would you say has the main responsibility for ensuring a person's risk of having a stroke is minimised? (Please tick all that apply)**

GP's ..... 63%	NHS Organisations ..... 38%
Individuals themselves ..... 96%	Family members, e.g. spouse ..... 37%
Friends ..... 8%	Other (Please specify below) ..... 1%

Food producers and retailers.....	19%	Don't know .....	1%
Employers .....	7%		

**Q27** How effective do you think the following measures would be in helping to prevent strokes?  
*(Please tick one box for each measure)*

	<u>Very effective</u>	<u>Quite effective</u>	<u>Not very effective</u>	<u>Not at all effective</u>	<u>Don't know</u>
a) Publicity campaigns telling the general public how to reduce their risk .....	29%	55%	14%	1%	1%
b) Information aimed at groups in the community who may be at higher risk. ....	29%	57%	11%	1%	3%
c) Targeting information at individuals at the highest risk .....	47%	43%	6%	1%	3%
d) GPs identifying and advising people who may be at increased risk .....	62%	33%	2%	0%	1%
e) Helping people at high risk to get support e.g. classes, activities .....	39%	45%	11%	1%	3%

**Stroke Symptoms**

**Q28** Please list three symptoms you would look for to tell you if someone was having a stroke. Please tick "Don't know" if you can't think of any.

Speech (slurred) .....	76%	Unsteady/uncoordinated .....	3%
Facial changes .....	70%	Vision .....	3%
Arms/limbs/hands (unable to move) .....	45%	Weakness/numbness (general) .....	3%
One sided effects .....	13%	Breathing .....	2%
State of consciousness/faint/dizzy .....	7%	Unresponsive .....	1%
General loss of mobility/movement .....	7%	Sweating .....	1%
Pain .....	7%	Pallor .....	1%
Confused/disoriented/memory loss .....	6%	Vomiting .....	0%
Paralysis (general) .....	5%	Other .....	5%
Headaches .....	4%		
Collapse/fall .....	4%	Don't know .....	5%

**Q29** If you thought you were having a stroke, what action would you take first?

Wait 1-2 hours .....	1%	Call family/ friend .....	3%
Wait 1-2 days .....		Go to A & E .....	4%

Call GP.....	8%	Other (Please specify below).....	0%
Call NHS Direct.....	3%		
Call 999.....	80%		
Look for advice on the Internet.....	0%	Don't know.....	2%

**Q30** If you thought you had had a stroke, but the effects had passed after an hour or two, what action would you then take? (Please tick one box only)

Wait another 1-2 hours.....	1%	Call family/ friend.....	2%
Wait 1-2 days.....	0%	Go to A & E.....	23%
Call GP.....	44%	Other (Please specify below).....	1%
Call NHS Direct.....	13%		
Call 999.....	14%		
Look for advice on the Internet.....	1%	Don't know.....	2%

**Q31** Do you think the following statements about strokes are true or false. (Please tick one box for each statement)

	<u>True</u>	<u>False</u>	<u>Don't know</u>
a) A stroke can happen at any age.....	95%	2%	3%
b) Recovery from stroke is a matter of luck.....	14%	74%	13%
c) Emergency treatment reduces incidences of death and permanent disability.....	95%	2%	3%
d) People who have had a stroke are more likely to have another stroke.....	72%	9%	18%
e) Specialised care makes a difference to improvement after a stroke ...	95%	1%	4%
f) Disabilities caused by stroke are unlikely to respond to rehabilitation therapy (therapy which aims to help patients regain skills they have lost).....	10%	79%	11%

**Information about Strokes**

**Q32** How interested would you be in receiving information about ...? (Please tick one box on each line)

	<u>Not at all interested</u>	<u>Not very interested</u>	<u>Quite interested</u>	<u>Very interested</u>
a) Steps you can take to reduce risk of stroke.....	14%	14%	41%	31%
b) How to recognise symptoms of a stroke.....	13%	12%	41%	34%

c)	What to do if seeing a stroke .....	12%	11%	39%	38%
d)	Effects of stroke and care available.....	12%	17%	41%	30%

**Q33 How effective do you think the following would be for communicating information about strokes?**  
(Please tick one box on each line)

	<u>Very effective</u>	<u>Quite effective</u>	<u>Not very effective</u>	<u>Not at all effective</u>	<u>Don't know</u>
1) GP/ Practice Nurse .....	56%	37%	5%	1%	1%
2) Leaflets - GP Surgery .....	27%	49%	20%	2%	2%
3) Leaflets - Pharmacies .....	19%	45%	30%	3%	2%
4) TV (adverts/ news items) .....	48%	41%	7%	2%	1%
5) People with stroke experience .....	34%	47%	11%	3%	4%
6) Community Health Staff .....	22%	53%	16%	3%	6%
7) Local newspapers.....	15%	40%	34%	7%	3%
8) Leaflets – in public places.....	14%	40%	37%	7%	3%
9) Internet .....	15%	42%	30%	7%	7%
10) Local radio.....	16%	47%	26%	7%	5%
11) NHS Direct website.....	21%	45%	20%	6%	7%

**Q34 Which three methods for communicating information about strokes would be most useful for you?**  
Please tick THREE boxes only.

GP/ Practice Nurse.....	62%	Leaflets – in public places.....	16%
Leaflets - GP Surgery .....	38%	Internet .....	19%
Leaflets - Pharmacies.....	12%	Local radio .....	12%
TV (adverts/ news items).....	59%	NHS Direct website .....	16%
People with stroke experience .....	21%	Some other method (Please specify).....	2%
Community Health Staff .....	8%		
Local newspapers .....	16%	Not sure.....	2%

Implementing the National Stroke Strategy

NHS North Yorkshire and York

September 2010

Briefing for North Yorkshire County Council

Purpose of Document

The purpose of this document is to provide an update on the briefing which was submitted to North Yorkshire and York County Council in October 2009 regarding the implementation of the National Stroke Strategy across North Yorkshire and York.

Development of Local Action Plans to Stroke Quality Assurance Framework

Following Strategic Health Authority wide agreement of OA standards for stroke services, primary care trusts, in partnership with their providers were required to submit jointly agreed action plans which addressed these standards. Submitted action plans included. This process was initiated by Yorkshire and Humberside Strategic Health Authority.

Cardiovascular Network	Locality	NHS Provider	Lead NHS Commissioner
West Yorkshire	Craven	Airedale Foundation Trust	NHS Bradford and Airedale
West Yorkshire	Harrogate	Harrogate District Foundation Trust	NHS North Yorkshire and York
North Yorkshire and North Lincolnshire	York and Selby	York Foundation Trust	NHS North Yorkshire and York
North Yorkshire and North Lincolnshire	Scarborough	Scarborough and North East Yorkshire NHS Trust	NHS North Yorkshire and York

*\* Whilst the main NHS provider for Hambleton and Richmondshire is South Tees Foundation Trust, this organisation resides within the North East Strategic Health Authority. However, similar local action plans have been developed for Hambleton/ Richmondshire/ Whitby and Esk Valley areas – facilitated by the North of England Cardiovascular Network.*

These action plans have been 'peer reviewed' by neighbouring cardiovascular networks to ensure they are sufficiently robust and deliverable. In common with most primary care trusts, these plans have been 'amber rated'.

Individual 'Confirm and Challenge' meetings have been held with SHA and Cardiovascular Network

representatives with all primary care trusts in the region and revised/updated action plans have been submitted. NHS North Yorkshire and York is awaiting feedback regarding revised action plan.

### **Summary of Current Position**

- The role of telemedicine is being explored to facilitate the delivery of hyperacute stroke services by a provider trusts.
- Development and implementation of plans to provide early supported discharge/ rehabilitation teams in all localities.
- Build on vascular risk check service in Scarborough regarding implications for awareness raising in general population.

DRAFT